READ BEFORE PROCEEDING WITH INSTALLATION

Linco Floors - Procedures for Wood Flooring Installation

INSTALLERS RESPONSIBILITIES

• <u>Condition</u> the jobsite to normal living conditions for a minimum of 10 days prior to the delivery of hardwood flooring. Prefinished hardwood in general is ready to install into an environment of 65-75 degrees Fahrenheit with a Relative Humidity of 35-55%. If your normal living conditions fall outside of this range, you must condition all wood flooring, solid or engineered, unfinished or prefinished to expected living conditions at the job site. Temperature and relative humidity must be maintained according to installation specifications. The Hardwood flooring will condition itself to the environment it lives in. If the environment is out of range in temperature and relative humidity, flooring will adversely expand or contract to fit the environment it is installed in and **WILL VOID THE WARRANTY**

• <u>MOISTURE TEST</u> and document moisture levels for flooring and subfloor prior to installation. Moisture levels must be within the Manufacturer and/or NWFA recommended specifications (no more than 2% variance between flooring and subfloor is allowed at the time of installation. A moisture vapor retarder with the proper PERM rating for the installation method must be used on all installations. Note: Wood flooring installed in areas where the relative humidity is below 35% may cup, check in the face, shrink in width/length, or crack. In these dry conditions a humidifier is necessary to bring relative humidity above 35%.

• **FOLLOW INSTALLATION INSTRUCTIONS** for all pre-finished wood flooring. If instructions are not provided in the cartons contact Dealer/Distributor or Linco Floors for a copy.

• INSTALLATION OF THIS FLOORING WITHOUT CONSUMER APPROVAL OF COLOR, APPEARANCE, & GRADE CONSTITUTES YOUR ACCEPTANCE & RESPONISIBILITY OF THE PRODUCT. BEFORE INSTALLING, the installer should lay out several cartons or bundles of the flooring. It should be determined at this time that this is the correct product. Species, color, grade and overall appearance should be approved at this time. If it does not meet the customer's expectations please return it to Dealer/Distributor in original packaging for a full refund. Installation of any flooring is considered acceptance of the material and NO CLAIMS will be allowed based on species, color, grade or overall appearance.

• <u>Not All boards are suitable for installation</u>. Some boards may need to be trimmed and used to start or end a row. A few may have to be discarded entirely. Waste may include up to 5% of the flooring (may be 10% or more for wide plank or rustic and character grades) as per industry standards.

• During installation, if a problem arises concerning milling or questionable quality, **STOP THE INSTALLATION**. The problem can then be addressed to limit the inconvenience to all parties. All claims require an inspection by your Dealer/Distributor representative. All manufacturing problems must be honored by and handled through the manufacturer. <u>Continued installation of the flooring or failure to follow these procedures **WILL VOID THE WARRANTY**.</u>

• <u>All wood floors 5" and wider require</u>: A full spread adhesive rated and warranted for installations for the specific flooring being installed, OR a full spread wood floor adhesive rated for a minimum of 1/2" Engineered flooring and a normal nailing schedule of 2-3" from the ends and 6-8" on center OR a normal nailing schedule of 2-3" from the ends and 4-6" on center with a flexible wood flooring adhesive gun type application using a 1/4" bead perpendicular to the wood every 8-10" on center. A moisture vapor retarder must be used beneath the adhesive if the adhesive is not rated for moisture vapor reduction.

• TAPE – DO NOT USE TAPE OF ANY TYPE ON FINISHED FLOORING. This can damage finish and VOID THE WARRANTY